

The following recommendations have been considered but declined.

1. Recommend that Health develop a comprehensive anti-intrusion plan.

Health has decided not to develop an anti-intrusion plan on its own. An anti-intrusion plan is best served as a GN wide initiative.

2. Recommend that Health modify the Meditech system so that a given user can be blocked from accessing a given patient's records.

Health carefully considered the impact of blocking user access to patient records. Due to patient safety concerns, it was determined not to implement blocking measures. However, Health is exploring alternatives such as masking sensitive information and implementing "break the glass" protocols that provide controlled access in exceptional circumstances. The focus remains on striking a balance between privacy protection and the timely delivery of critical healthcare services.

Health will prepare an update to your Office prior to end of 2023 on the various Meditech measures, specifically on the monitoring and flagging.

We appreciate the guidance and support provided by your office throughout this process. Health remains dedicated to continuously improving our privacy practices to safeguard patient information effectively. If you require any further information or have additional concerns, please do not hesitate to contact me directly.

Thank you for your attention to this matter.

Matna,



Hon. John Main
Minister of Health
Minister responsible for Suicide Prevention

cc: Megan Hunt, Deputy Minister of Health
Susan Anderson, Chief Information Officer
Murugesh Narayanan, ATIPP Coordinator